



LIFETIME LIMITED MATERIAL WARRANTY

PRODUCTS COVERED BY THIS WARRANTY:

Sunrooms, Garden Rooms, Patio Enclosures, Windows, Doors and Patio Covers manufactured or supplied by C-Thru Sunrooms.

TERMS OF WARRANTY

This Lifetime Limited Material Warranty is to the original retail purchaser of the C-Thru products. This warranty is for the material (hereinafter referring to as the “products”) only. This warranty does not include costs of removal, reinstallation, shipping or handling of any replacement parts unless specifically implied herein.

1) Painted aluminum parts will not peel, blister, flake, chip, split, rust or crack subject to the limitations and conditions listed herein for the life of the original purchaser. The term “crack” as used herein shall not include minute fracturing of the Products which may occur in the fabrication of the Products.

2) Hardware and Weather-Strip items used in the manufacture of the enclosure windows and doors, will be free defects and that under normal use will not fail or render products unserviceable subject to the limitations and conditions listed herein for the life of the original purchaser.

3) Vinyl Extrusions and Vinyl Thermal Cladding will be free from defects and that under normal use will not fail or render Products unserviceable subject to the limitations and conditions listed herein for the life of the original purchaser.

4) Laminated Roof Panels and laminated wall panels will be free from defects and that under normal conditions and use will not delaminate for a period of fifteen (15) years after the date of purchase and subject to the limitations and conditions listed herein.

5) Insulated Glass Panels under normal conditions and use are warranted not to fail for a period of twenty (20) years after the date of purchase and subject to the limitations and conditions listed herein.

Parts or equipment that have become obsolete or discontinued are not covered by this limited warranty. These obsolete or discontinued items can include, but are not limited to, glass types, glass sizes, paneling types, extrusion color, etc.

C-Thru is giving you an expressed Lifetime Limited Material Warranty under the provisions of the Magnuson-Moss Federal Warranty Act. C-Thru expressed or implied warranties, such as those, if any, given to you by dealers, contractors, applicators or distributors.

All warranty claims must first be presented to the original dealer, contractor, applicator or distributor from whom the C-Thru Product was purchased.

TRANSFERENCE

This Lifetime Limited Material Warranty is fully transferable. To qualify for transfer, the new owner must send written request for warranty transfer to C-Thru Sunrooms at 1951 S. Parco Avenue, Unit B, Ontario, CA 91761 within 60-days of sale of the property.

NOTICE AND INSPECTION

If you think your products contain manufacturing defects, written notice of any claimed defect shall be sent to C-Thru Sunrooms at 1951 S. Parco Avenue, Unit B, Ontario, CA 91761 within thirty (30) days of first discovering a claimed defect. The notice shall describe the defect claimed, the work order or contract number, date product was installed, address of the installed product and name, address and phone number of the contractor, applicator or distributor who either installed or sold you the product. C-Thru Sunrooms shall then be given a reasonable time in which to expect said defect. Any repairs or attempted repairs made before inspection by C-Thru may void the terms of this warranty.

REMEDIES AND PRORATIONS

If after inspection, it is determined by C-Thru that the said defect is covered under this warranty, then C-Thru shall have one hundred twenty (120) days in which to correct said defect, by either refinishing, or replacing the defective material. C-Thru shall not be liable in any event for any shipping, handling, labor, removal or installation cost to remedy the defective product unless specifically implied herein. All replacement material is furnished F.O.B. origin.

During the first two years after installation of the product, C-Thru will pay for any labor charges (reasonable and customary) associated with the removal and installation of any defective component covered under this Lifetime Limited Material Warranty subject to the limitation and conditions listed herein. Shipping and handling costs are not covered by C-Thru Sunrooms. C-Thru Sunrooms will have the option of selecting the contractor to furnish the labor in correcting the defect.

EXCLUSIONS AND LIMITATIONS

This warranty applies only to products erected within the United States and Canada. C-Thru Sunrooms does not control the installation of its products and does not warrant against conditions arising from defective or inappropriate installation. C-Thru cannot be responsible for damages from causes outside of its control and does not warrant against damage from earthquake, lightning, hail, hurricane, tornado, hailstorm, wind, borne injects, flooding or other acts of god; fire, vandalism, riot, insurrection,

civil disorder, or contact with harmful chemicals, fumes, vapors or salt spray directly applied to the atmosphere, settlement, distortion, warping, failure or cracking of the structure to which the product is affixed or any changes or additions thereto; abuse, misuse or failure to provide reasonable maintenance of the product or changes in the product due to normal weathering process. This Lifetime Limited Material Warranty is not applicable to products installed beyond the design limits set by the manufacturer. The warranty does not cover fading or chalking of any painted finish or other surface.

Any repair, refinishing, replacement or payment shall not extend the original warranty period. This warranty shall not be valid or enforceable unless it is registered with C-Thru Sunrooms within thirty (30) days after completion of installation of the products covered hereby using the online registration process at www.cthrusunrooms.com/warrantyreg.aspx If any statement on the online registration form does not contain the true name, address, phone number and other pertinent information of the original purchaser, this warranty shall not be valid or enforceable.

We accept no obligations or liabilities for incidental and consequential damages for the break of any expressed or implied warranty of merchantability, arising out of or in connection with the use, performance, or other indirect damages with the respect to loss of property, revenues or profit, or the removal, installation or reinstallation. No representative or other person is authorized to offer any other warranty, or assume any other liabilities, on behalf of C-Thru Sunrooms.

This warranty is strictly limited to the products as outlined herein and shall not apply to failure, leaks or consequential damages caused by misapplication of the products. This warranty does not apply to the products that are not furnished and produced by C-Thru Sunrooms.

LEGAL RIGHTS

Some states do not allow the exclusion or limitation of consequential damages, so the above limitations or exclusions may not apply to you.

WARRANTY HIGHLIGHTS

- Lifetime Warranty
- Transferable
- Incidental Glass Breakage
- 20 year Warranty on Insulated Glass
- and More..

(Effective on purchases made beginning 11-2-2020).



CARE & MAINTENANCE OF YOUR C-THRU PRODUCTS

Not unlike your automobile that you probably wash and service on a regular bases, **your C-Thru home improvement product requires regular care and maintenance to get your full value and maximum life out the products.**

CLEANING TIPS:

The primary beauty of your c-thru products is their easy of maintenance. Pollutants film, caused by auto or local plant emissions, can cause an acid like build up on any glass, vinyl or baked enamel surface. This can be easily removed by periodic cleaning with a mild household detergent. Simply mix a few teaspoons of dishwashing liquid in a bucket of warm water and apply liberally with a soft sponge to all exposed surfaces, then rinse freely and dry.

CAUTION: Do not use abrasive or solvent-type materials or paint remover. These materials may soften or remove your baked enamel finish, scratch or fog your glass and remove the uv protective coating from your vinyl.

TO REMOVE MILDEW:

Black spots on the surface of your aluminum or vinyl products may be caused by mildew. Mildew tends to occur In shaded moist surfaces such as beneath eaves or in patio enclosures. Your local grocery store should have premixed mildew remove. Apply per instructions on product label.



REGISTER YOUR WARRANTY ONLINE

CTHRUSUNROOMS.COM/WARRANTY-REGISTRATION



THE ORIGINAL SUNROOM MANUFACTURER

Founded in 1947, C-Thru Sunrooms is one of the oldest sunroom manufacturers in the country. We've achieved success over the last seven decades by constantly improving our products and services, delivering cutting-edge technology backed by the industry's best warranties and the caring touch of a family-owned business. Wherever you call home, our custom-built home additions are here to make it as spacious, energy-efficient, and beautiful as you've always wanted.

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LIFETIME LIMITED MATERIAL WARRANTY Certificate

